



Frequently Asked Questions

Who Can Enroll?

Uninsured, **permanent** Davidson County residents who are 200% or below the poverty guideline and do not currently have and are not eligible for Medicaid, Medicare, worker's compensation, VA benefits, or any other type of health insurance plan or coverage.

How Can I Enroll?

- Call Health Assist at (615) 313-9972
- Fax an application to (615) 340-0483
- Visit PAN Primary at
Lentz Public Health Department
2500 Charlotte Ave., Nashville, TN 37209

How Long Can I Be Enrolled?

Patients are enrolled for an initial 1 year period.

If after the initial one year period the patient physician determines continued care is necessary, the patient may recertify with PAN Specialty Care to extend enrollment.

Are Translation Services Provided?

Patients are to arrive at appointments with a translator age 18 or older. If assistance with obtaining a translator is needed patients should contact 615-712-6237.

Is Project Access Nashville Specialty Care Insurance?

No. PAN Specialty Care aids those who lack health insurance but are in need of specialized care by connecting them with volunteer physician specialists.

What Services Are Provided?

Through enrollment in PAN Specialty Care patients receive access to services from volunteer physician specialists, area hospitals and many diagnostic centers.

Is Pharmacy Assistance Provided?

The PAN Pharmacy has a limited formulary for prescription assistance. For drugs not available at the pharmacy, PANSC assists patients with locating prescription drugs through low cost providers or prescription manufacturer programs.