

***2021***



***ANNUAL REPORT***

Since the 2018 launch of the Medical Foundation of Nashville, we've been looking towards 2021 as a year of celebration, and we have so much more to celebrate than we knew at the official beginning of our organization, or even last year. Not only did we celebrate 200 years of physicians working together for the greater Nashville area with the Nashville Academy of Medicine in October, but we also celebrated the amazing growth of Project Access Nashville Specialty Care, and the ways in which our organization has expanded to equip patients, support physicians, and promote health in Middle Tennessee.

On the pages of this report, you'll see some impressive evidence of the service and growth of Project Access Nashville Specialty Care and the ways in which the Medical Foundation of Nashville promotes healthy lifestyles and champions health and medical education. While these items are easy to quantify, there are plenty of smaller celebrations that aren't. We hear stories and comments from patients at least weekly of how donated medical care and case management are changing lives through caring relationships. The staff of the Medical Foundation of Nashville work to connect patients with volunteer physicians, support patients with emergency food boxes and other resources, and provide physicians opportunities to gather outside of practice settings and be together without patients waiting to be seen. I couldn't be prouder of the work we've accomplished together in the last year.

As we walk into 2022 together with hope of finding to a new normal, I invite you to join us in our work to empower our community's health. You can volunteer to see charity care patients in your office, or to work alongside the staff in ours, you can donate to support the work, or you can participate in an event for physicians and physicians -in-training. However you choose to engage, I'm looking forward to working with you this year as we keep moving towards healing, equity, and kindness.

Rebecca Leslie, MBA  
Chief Executive Officer

**FROM OUR CEO**

# ***MISSION & HISTORY***

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The Medical Foundation of Nashville empowers the community by supporting health access, promoting healthy lifestyles, championing health and medical education, and cooperating with other charitable entities to work towards a healthier Nashville. Specific activities include public health education, coordinated charity care (Project Access Nashville Specialty Care), and education for physicians and physicians in training.

The Medical Foundation of Nashville was established in 2018, when it was transferred the charitable and educational programs of the Nashville Academy of Medicine, including Project Access Nashville Specialty Care (PANSC), which was established in 2005.

***HEALTH ACCESS***

***PHYSICIAN EDUCATION***

***PUBLIC HEALTH EDUCATION***

## 2021 BOARD OF DIRECTORS

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The Medical Foundation of Nashville supports health access through Project Access Nashville Specialty Care Program, which has recently expanded the ways it supports health access. Dilma's story is just one example of how traditional health access and these new expanded options are supporting patients.

Dilma first met her care coordinator after her primary care clinic referred her to PANSC for gynecology. Quickly, Dilma's healthcare team expanded to include a urogynecologist and an ophthalmologist to address her medical needs. With some trust built and her healthcare team assembled, Dilma's care coordinator learned she'd lost her job because of struggles with her vision and numerous medical appointments that reduced her ability to work. Since then, Dilma struggled to purchase food and personal hygiene products, refill medications, and could not buy the glasses she'd need after her upcoming eye surgeries. Her care coordinator referred her to a food bank where Dilma could pick out groceries every other week. Through a partnership with another nonprofit, PANSC provided essentials like toothpaste and hand soap. Dilma received donated glasses with her new prescription through a partnership with a national program. Her care coordinator helped her apply for prescription assistance through two additional partner organizations. When no partnerships were able to provide the eye drops Dilma needed for her eye surgeries, PANSC provided them through its new direct patient services program, which was created to fill in the gaps where no other resources are available.

Dilma relied on her care coordinator for help navigating her healthcare and supporting solutions to her other needs, communicating often and openly after getting to know her. Throughout her conversations with her care coordinator, Dilma stressed her desire to return to work as soon as possible. Dilma's vision is now stable, and her new glasses exactly what she needs. She's been cleared from her procedures and has already started her new job!

**INSPIRING HOPE**

## 2021 IMPACT



# 4.30M

\*the value of donated medical care to our patients for 2021



# 3,427

\*the number of clinical hours volunteered in 2021



# 55,341

the number of connections between our staff and patients in 2021

## 2021 GROWTH METRICS

### NEW APPOINTMENTS COORDINATED

5 YR. AVG.

**+99.29% GROWTH**

**2021**

### STAFF AND PATIENT CONNECTIONS

5 YR. AVG.

**+126.12% GROWTH**

**2021**

### ALL PATIENT APPOINTMENTS

5 YR. AVG.

**+49.38% GROWTH**

**2021**

2021 marked another year of incredible program growth for Project Access Nashville Specialty Care. The program reached program milestones and set new program records. 2021 was a year of greater expansion of the program and its efforts to serve our uninsured neighbors throughout Middle Tennessee.

\*Data updated to match audited YTD values

## Key Program Metrics

42

referring clinic  
partners

100%

bilingual  
patient  
services team

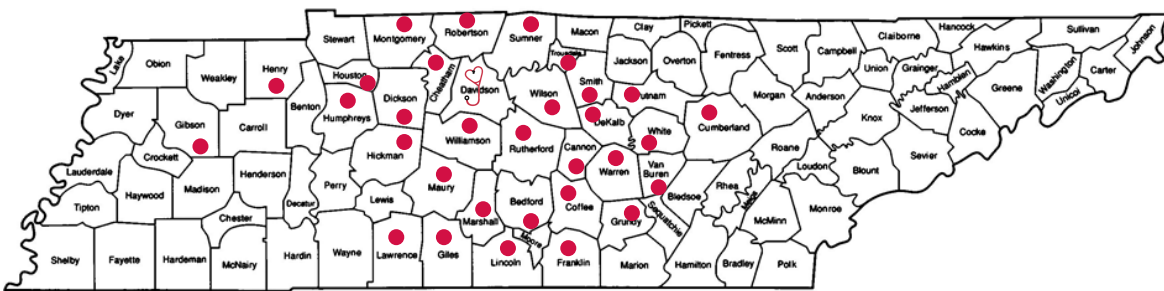
98%

appointments  
kept by PAN  
patients

7

hospital  
partners

## Expansion Impact



Throughout 2021, PANSC continued to expand into the Middle Tennessee region. By the close of 2021, PANSC served patients in 32 counties. PANSC is continuing to expand partnerships in the region.

SINCE 2005



52.6M

\*the value of donated  
medical care to our  
patients since 2005



36,690

the historical number of  
appointments since  
2005



1,821

the total number of  
volunteer specialists  
donating care since 2005

\*Data updated to match audited YTD values

# ***VOLUNTEER IMPACT***



PANSC is expanding healthcare access to uninsured, low-income people throughout Middle Tennessee. Join us in providing specialty care to those in need across our region!

## **BENEFITS OF BECOMING A PANSC PHYSICIAN**

### **FLEXIBLE COMMITMENTS**

Customize your level of commitment and choose from telehealth, phone consults, or in-office visits.

### **LIABILITY COVERAGE**

The Volunteer Health Services Act extends protection to physicians providing charity care.

### **CASE MANAGED CARE**

All enrolled patients in PANSC have access to comprehensive case management with our care management team.

### **SIMPLE BILLING**

Our team collects all billing and reimbursement paperwork and volunteers can receive CME for participating.

### **EASY REFERRALS**

Our team coordinates referrals and guides the patient through each appointment. PANSC patients have a 98% kept rate for appointments.

### **CARE NETWORK**

Join a collective of physicians donating specialty care from different practices and hospital affiliations.



**BECOME A  
VOLUNTEER TODAY!**

### **CONTACT US**

 615.712.6237 ext. 101 (Anastacia)

 [avolz@nashvillemedicine.org](mailto:avolz@nashvillemedicine.org)

# ***CELEBRATING PHYSICIANS***

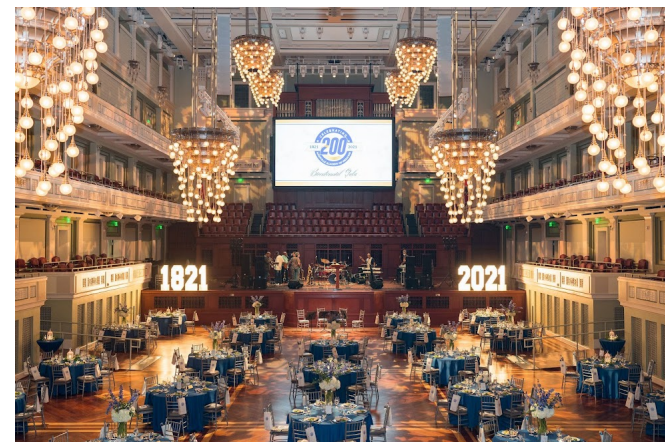
On October 2, 2021, physicians and community members safely gathered together in celebration of physicians spanning 200 years and the history of the Nashville Academy of Medicine. This momentous occasion marked the 200th Anniversary of the Academy and was in benefit of the Medical Foundation of Nashville. Throughout the evening, the leaders of the Academy and Foundation spoke of the resilience of our healthcare community and expressed their gratitude for the leadership physicians in our community have shown through recent crisis. The evening featured a silent auction, dinner, and dancing enjoyed by all.





This year, more than ever, the Medical Foundation of Nashville is proud to work alongside the physicians in Nashville... We are grateful for the diligent, continuing work of physicians who cared for patients during this tumultuous, extraordinary year, and we look forward to working alongside our patients, physicians, and others in the healthcare community as we all work towards healing, equity, and kindness.

- Christopher Ott, MD  
2021 Vice-Chair of MFN



***IN BENEFIT OF MFN***

On behalf of the boards of the Medical Foundation of Nashville and the Nashville Academy of Medicine, we extend a special thank you to our bicentennial donors. We are incredibly grateful for the donors, partners, and supporters of the Bicentennial Gala in celebrating physicians in benefit of the Medical Foundation of Nashville.

### **Presidents Society and 1821 Society**

Ralph Atkinson, MD  
Michael Beckham, MD and  
Brenda Beckham  
Reuben A. Bueno, Sr., MD,  
Given by Reuben A. Bueno, Jr., MD and  
Dana Ferry  
David Duong, MD and David Matthews  
Charles Eckstein, MD and  
Carolyn Eckstein  
Lee A. Fentriss, MD  
George Lee, III, MD and Amy Lee  
Rebecca Leslie and Brett Leslie  
Michel McDonald, MD  
Christopher J. Ott, MD  
Ron Overfield, MD and Kay Overfield  
V. Seenu Reddy, MD and Meera Ballal

Adrian Rodriguez, MD  
Barrett Rosen, MD and  
Carolyn Rosen  
Nicole Schlechter, MD and  
Raymond Bluth, MD  
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Julie Sandine

**THANK YOU DONORS**

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# THANK YOU DONORS

On behalf of the board, staff, and patients of the Medical Foundation of Nashville, we are incredibly grateful for the donors, partners, and supporters who inspire hope by supporting our work. Those listed in the pages to follow donated to the Medical Foundation of Nashville during 2021.

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# THANK YOU DONORS

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**Community Health Improvement Team**



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[tcrawford@nashvillemedicine.org](mailto:tcrawford@nashvillemedicine.org)



Volunteer – non-clinical and interpreting – Contact  
Erica Brahan at [ebrahan@nashvillemedicine.org](mailto:ebrahan@nashvillemedicine.org)

Volunteer – clinical – Contact Anastacia Volz at  
[avolz@nashvillemedicine.org](mailto:avolz@nashvillemedicine.org)



General questions – call 615-712-6236 or  
email [info@nashvillemedicine.org](mailto:info@nashvillemedicine.org)

Questions about Project Access Nashville  
Specialty Care – call 615-712-6237 or  
email [PANinfo@nashvillemedicine.org](mailto:PANinfo@nashvillemedicine.org)



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